When COVID-19 hit Kansas in March, schools and long-term care facilities closed along with many businesses and organizations. This worldwide pandemic, however, could not keep Catholic Charities of Northeast Kansas from serving those in need.

“In what felt like an instant, our operations would forever be changed,” said Lauren Solidum, President and CEO. “We quickly assessed the need, and what we knew at the time about COVID-19 safety protocols, and began to strategize how our agency could continue to provide hope, help and hospitality to the most vulnerable children, women and men among us.”

Ministries outside of food distribution, shelter, and Catholic Community Hospice halted. Employees shifted into new roles serving on the frontlines as the volunteer workforce initially decreased by as much as 85 percent. Since the onset of COVID-19, Catholic Charities has made many changes to how services are provided. All seven Family Support Centers set up drive-through food distributions, Case management appointments to help with housing, rent and utility assistance initially were set up remotely, but are now back to in-person meetings. Virtual financial education classes were added to help families manage their finances and unexpected hardships through these difficult times. In addition, due to schools unexpectedly closing in the spring, the Kids Summer Food Program kicked off early and ran for nearly six months. This provided relief to those who rely on free or reduced-cost lunches throughout the school year to help feed their families.

“We had to pivot our services. Our neighbors were counting on us for assistance. If not Catholic Charities, then who?” said Solidum. Parish food drives, as well as financial contributions, have helped Catholic Charities meet the increased demand. “We are so incredibly grateful for the outpouring of prayers and donations,” said Solidum. “It’s important for Catholic Charities to be out serving during this pandemic, but it is beyond COVID. This truly is a call by God to love and serve one another. Together, with the generosity of our supporters, we are doing just that.”

### In FY20, we served
- **75,000** of the most vulnerable children, women and men across our 21-county service area.
- **16,014** one-on-one Case Management meetings assessed individuals’ and families’ comprehensive needs, matching them with the best available resources.
- **54,198** nutritious meals served through the Kids Summer Food Program at 24 sites across the Archdiocese.
- **10,082** times that the Mobile Resource Bus provided basic necessities, case management and more to our neighbors in 15 rural counties.
- **222,854** times that food assistance, clothing and hygiene supplies were provided to those in need.
- **9,461** times that housing and utility assistance was provided to families facing homelessness, eviction or disconnection.

### See more of our year-end numbers at:
catholiccharitiesks.org/2020-impact

### A Call to Love and Serve

- **Family Stabilization**
  - Food, Shelter, Clothing, Refugee Resettlement
  - $14,678,085

- **Healthcare**
  - Hospice, In-Home Support
  - $5,029,875

- **Family Strengthening**
  - Financial Education, Adoption, Pregnancy Counseling
  - $1,482,800

- **Administrative & Fundraising**
  - $2,238,752

- **2020 Expenses**
  - $23,429,492

- **2020 Revenue**
  - $24,126,379

- **Your Impact**
  - Catholic Charities of Northeast Kansas strives to be a good steward of all donations. 91 cents of every dollar goes directly to programs and services. Private donations and parish collections help serve all neighbors, regardless of faith, through help, hope and hospitality.

- **Collections, Grants & Contributed Goods**
  - $15,511,202

- **$5,188,818** Fees for Services

- **$2,000,000** Catholic Charities Foundation of Northeast Kansas Grant

- **$491,567** Christmas Collection

- **$512,013** United Way Agencies’ Grants and Donor Designated Funds

- **$430,000** Call to Share

- **-$7,221** TurnStyles (net of expenses)

- **7,517** volunteers helped carry out the mission of Catholic Charities.

- **Get involved!** Due to COVID-19, the need for volunteers is greater than ever. Visit: catholiccharitiesks.org/volunteer

- **A young boy carries a box containing a week’s worth of Kids Summer Food lunches to his home in Kansas City, Kansas.**

- **303,813 pounds** of non-perishable food were donated during local parish food drives.